

## MILPERSMAN 1306-941

### FLEET AND FAMILY SUPPORT CENTERS (FFSCs)

<b>Responsible Office</b>	<b>Policy:</b> NAVPERSCOM (PERS-61)	Phone:	DSN COM FAX	882-4328 (901) 874-4328 (901) 874-6812
	<b>Implementation:</b> CNI (N21)	Phone:	DSN COM FAX	288-4617 (202) 433-4617 (202) 433-0841

1. **Background.** Fleet and Family Support Centers (FFSCs) provide a full range of counseling, education and training, and information and referral services for servicemembers and their families. There are a very limited number of billets for military personnel in FFSCs.

a. Hampton Roads FFSC Information and Referral (I&R) Unit

(1) I&R Specialist Counselors perform specialized I&R/Crisis Intervention duties.

(2) Hotline responses range from individual information requests, to shipboard crisis or world crisis, and potential suicide situations.

(3) I&R Specialists act as an initial contact for servicemembers and their families, providing information on, and referral to, established federal, state, and local programs available to aid military families. I&R includes, but is not limited to: health care resources, personal/family/marital counseling, housing, child care, legal assistance, education resources, religious service/pastoral counseling, and other family support services. I&R Specialists may also receive crisis calls. Duties include: evaluating each situation, calm caller, and make appropriate referrals/coordinate local law enforcement/medical intervention when required.

b. Other general FFSC billets usually operate as single military point of contact (POC) in an FFSC. Duties may include: advising staff members on military-related issues, providing I&R to clients, assisting with educational programs and client self-help computer resource centers, operating Relocation Loan Locker, distribution of Welcome Aboard Packets, and manage facility maintenance and security.

c. Tour length will be prescribed rating shore tour.

2. **Requirements/Qualifications**

a. Complete sections A and C of NAVPERS 1306/92 (Rev. 12-03), Special Program Screening Form, Exhibit 1 of MILPERSMAN 1306-900.

b. Have **no** history of **child or spouse maltreatment**. Due to the close working relationship with Navy families in crisis, members currently involved in Family Advocacy Program (FAP) are not eligible.

c. Required Armed Services Vocational Aptitude Battery (ASVAB) scores: Combined VE + AR OF 110.

d. Required obligated service (OBLISERV) for this program is 36 months.

3. **Screening Questions/Waivers**. Questions about the billet or any screening items should be directed to the FFSP Program Director for the Navy region in which the billet is assigned. POC name and phone numbers may be obtained from Commander Navy Installations (CNI) (N21) listed above.